Thursday, May 9th

10:00 – 11:00 am
Tour of Richmond Public Library
Richmond Public Library is transforming – spaces, programming, collections and staff. Community led programs and flexible spaces are key in 2013. As RPL enters into a community consultation process, they are in a unique position to gain insights into the changing needs of library users. Curious about how they are expecting more of themselves and each other? Join library staff for a 1 hour tour.  
Where? Meet at the entrance of the Sheraton (near hotel front desk) at 10:00 am (we will walk to RPL Brighouse Branch as a group)  
Event is free but please select on registration form so we can ensure tour goes ahead.

12:30 - 4:00 pm (approximate return time)
Tour of the Surrey Public Library City Centre Branch
Join us for a tour of Surrey Public Library’s new City Centre Library, opened in September 2012!  
Where? Meet at the entrance of the Sheraton (hotel front desk area) by 12:30 pm  
What do I need? Transit fare (2 zone) for each direction (more information to follow).  
Event is free but please select on registration form so we can ensure tour goes ahead.

6:00-7:00 pm
Opening Keynote: Lev Grossman  
From Scroll to Scrolling: The Past and Future of Reading

With the coming of the digital revolution, books and reading are going through a transformation such as occurs only once in a millennium, one that will reshape the way readers read and writers write, and which could drastically alter the nature and function of libraries and bookstores in ways we have yet to comprehend. We’re adopting new reading technology faster than we can understand it. To really grasp what’s happening you have to go back to the last time such a change occurred -- back past Gutenberg and the printing press all the way to the first century AD, when the Western world abandoned the scroll in favor of the bound book.

7:00-9:00 pm: President’s Welcome & Tradeshow Opening Reception  
Generously sponsored by Canadian Union of Public Employees - BC Division

Immediately following the keynote address, all delegates are invited to celebrate the opening of the BCLC 2013 Trade Show at the President’s Reception. This is a chance to say hello to the representatives of companies and organizations who do business with, and support, libraries. The Welcome Reception is hosted by the current BCLA President and as many former presidents as can attend! Meet up with colleagues and friends at the first social event of this year’s “Are We There Yet” conference.

Hors d’oeuvres provided. No-host bar. Free for delegates registered for the full conference and for exhibitors.
Friday, May 10

9:15 am – 10:00 am

**F1 Growing Readers at Storytime: A critical analysis of Canadian library website content about early literacy**

**Session Description:** Public library websites can provide important information about storytimes and other early literacy content for parents of young children. This presentation will summarize an academic study of 20 urban Canadian libraries' web content aimed at parents of young children. The researcher sought evidence that libraries reflect diversity through their web content about early literacy. The results of the study suggest that libraries are not using their websites to their full potential to promote and support early literacy within diverse communities. By using examples of text and images taken from the data she gathered, the presenter will emphasize a number of recommendations for public libraries to consider.

Tess Prendergast, University of British Columbia
Tess Prendergast has worked as a children's librarian for 16 years. She is now in her second year of doctoral studies within the Department of Language and Literacy Education at the University of British Columbia. Her research explores how communities and community programs, especially libraries, can provide early literacy support to families whose children have disability labels.

**F2 Providing Elder Friendly health information to Seniors**

**Session Description:** This presentation will look at the health information needs of seniors and the best practices in delivering information services to this rapidly growing population. Baby boomers are just beginning to retire and we anticipate that they will demand more sophisticated health information from libraries. Are we ready? We will explore what elder friendly health information looks like and the kinds of topics that seniors want to know about, such as drug information, sexual health information and dementia. We will review some of the key websites and sources for high quality information that are senior friendly. We will conclude with a brief discussion and question and answer period about the health information needs of seniors, now and in the future.

Linda Searcy Howard, Fraser Health
Linda Searcy Howard has been the librarian at Surrey Memorial Hospital, Fraser Health for the past 22 years. She is the liaison librarian for the residential care and older adult programmes, where she liaises with health professionals in providing evidence based health information. She selects materials for the library that are useful for health professionals serving this population and provides customized literature searches on older adult health topics. She has previously presented to seniors groups in White Rock.

Anita Thompson, Fraser Health
Anita Thompson has been a library technician with the Fraser Health for the past 3 years. She prepares and compiles journal watches for the Older Adult and Residential Care programmes in Fraser Health.
F3 How to annoy reporters, hurt your credibility and (just maybe) look silly – and who wouldn’t want that?

Session Description: Not you or your library? Join us for a practical, real-life media relations overview, and learn how to find – and make the most of – media opportunities.

Stephen Barrington, Vancouver Public Library
Stephen joined Vancouver Public Library in 2012, and has extensive expertise and experience leading marketing and communications in large, diverse organizations; he has worked with agencies, non-profits and public-sector organizations. A journalist by training, his earliest communications work was in community and national media as a reporter, editor and photographer, and he was a Vancouver-based Western Canada correspondent for several U.S. and international news organizations.

He moved into marketing roles at the B.C. Institute of Technology and then Vancouver Community College, where for nearly 10 years he led the college’s marketing and communications department, which during his tenure won several national excellence awards for its work. He has been a faculty member in part-time studies at BCIT, and is an e-communications contributor supporting one of B.C.’s largest non-profit development agencies.

F4 Do we ALL need to keep that?--Shared Print Archiving in COPPUL

Session Description: The Shared Print Archive Network is a cooperative collection management program of the Council of Prairie and Pacific University Libraries. Eight university libraries in BC have partnered with others in western Canada to collaboratively manage parts of their print journal collections at the network level, and to ensure preservation. By designating a copy of selected journal titles in the region for retention and archiving, other partners are freed up to withdraw multiple copies across the system, clearing library space for new purposes. We’ll describe how we choose the titles, how we articulate with similar projects in other jurisdictions, and how we built the environment of trust and collaboration on which the network is built.

Leonora Crema, University of British Columbia
Leonora Crema is Associate University Librarian, Client Services & Programs, a longstanding member, and a past president of BCLA.

Gwen Bird, Council of Prairie and Pacific University Libraries
Gwen Bird has been Executive Director of COPPUL since October 2011. Prior to that she was Associate University Librarian, Collections Services, at the SFU Library

F5 No-one Leaves without a Card - "Low Barrier" cards at Fraser Valley Regional Library and Vancouver Public Library

Session Description: Both VPL and FVRL have recently introduced new "low-barrier" cards. These cards require no address ID for registration, and do not charge fines on overdue items, while providing access to the fullest range of library services possible. Address requirements and late fines have for some time been seen as barriers to library use for patrons and non-patrons who are newcomers to the community, low income, foster children, homeless or underhoused, or otherwise socially excluded. These new card
types are intended to provide a systemic solution to these barriers, and improve access for socially excluded patrons (and non-patrons) of these two library systems. They have enabled staff to get to "yes" where "no" was a constant refrain, and allow all who visit the library, to leave with a card. Representatives from VPL and FVRL will discuss how their two systems developed their low barrier cards, and what some of their findings have been as they have implemented them.

Randy Gatley, Vancouver Public Library
Randy Gatley is a Community Librarian at the Vancouver Public Library. Randy has several years' experience with Community Led initiatives at VPL, and was part of the working group that developed VPL's Low Barrier Card.

Jacquelynne Garden, Fraser Valley Regional Library
Jacquelynne Garden is a Librarian at Fraser Valley Regional Library working in Chilliwack and the Upper Fraser regions. Jacquelynne is currently the chair of the Circulation Services Team (CST) and was part of the CST working group that developed and implemented FVRL's Community Card.

F6 – TBD

10:00 – 10:45 am  
Coffee Break  
Starbucks Coffee and Tazo Herbal Teas  
Location: Minoru Ballroom (Trade show)  
No need to select on registration.

10:45 am – Noon

F7  UBC Library digitization program: from capture to community

Session Description: The UBC Library's Digitization Centre was formed two years ago marking an increased commitment to making special collections and rare materials freely available online. This presentation will discuss how the digitization space was developed, and the research and benchmarking for planning the physical space and operations. While academic libraries like UBC library have traditionally concentrated on building collections for the benefit of their own students and faculty, broader community interest and participation has led to digital collections that not only satisfy the research needs of the institution but engage multiple constituents, providing value and meaning in a variety of contexts. The presentation will describe the projects that have engaged community, including Chinese Canadian Stories about reconstructing the identity of this community, the Japanese-Canadian newspaper Tairiku Nippo (Continental Daily News), and BC Historical Newspapers.

Michael Conroy, UBC Library
In his current role as Community Digital Projects Analyst Mike Conroy works to fulfill Irving K. Barber Learning Centre’s commitment to community engagement in the area of digitization. He supports the BC Digitization Coalition in working towards establishing a province-wide digitization initiative and assists
Chris Hives in administering the BC History Digitization Program. Mike will also be supporting small and remote communities in their digitization efforts by offering training and coordination assistance.

Allan Cho, UBC Library
Allan Cho joined UBC Library at the Irving K. Barber Learning Centre in 2008. A graduate of UBC's School of Library, Archival, and Information Studies, Allan previously worked in public and health libraries. He has also worked in the Library's Humanities and Social Sciences Division, and served as an editor for the Special Libraries Association Western Canadian Chapter's Wired West. Currently supporting community engagement initiatives and cultural programming, Allan designs and delivers programs and services to support the broader community, and a variety of learners and instructors. A proud Vancouverite, Allan enjoys volunteering in the community in his spare time.

Larissa Ringham, University of British Columbia Library
Larissa Ringham is a Digital Projects Librarian at the UBC Library.

Rob Stibravy, University of British Columbia Library
Rob Stibravy is a Digital Projects Librarian at the UBC Library.

F8 Everybody's business: The benefits, barriers, and best practices of building deeper connections with business

Session Description: "Engagement." Libraries of all types are talking about engaging more with the businesses in their communities, but what does that really mean and how do we get there? Does it require incremental or transformative change to how we define our core services, resources and even our communities? How do the things we already provide such as databases, guides, workshops and spaces fit within our current definitions and what more could we be doing? Come to this session to take part in a spirited discussion of what services to businesses could look like in the very near future in BC's academic and public libraries.

Mark Bodnar, Bennett Library, Simon Fraser University
As a business liaison librarian at SFU, Mark Bodnar has been actively engaging with researchers in his institution for many years. He’s now exploring ways to deepen that relationship and extend it to business researchers beyond his university.

Aleha McCauley, Irving K. Barber Learning Centre at UBC
Aleha McCauley has worked with public and academic information staff in the creation of informational business website that serves a diverse audience of students, academics and the general public.

Mark & Aleha have presented together on topics relevant to business librarianship at Beyond Hope and BC Library Conference in recent years. Both speakers have in interest in what community engagement means in various library contexts.

Session Description: Learn about this year’s eBook advocacy activities, including the latest from the CULC task force, and hear an overview of publishing trends and perceptions that affect eBook availability in libraries. The Canadian Urban Libraries Council eBook task force has continued work with eBound and publishers towards a Canadian eBook lending solution, IFLA convened an expert meeting in The Hague to discuss international eLending issues, and ReadersFirst has been advocating with library vendors to improve access for patrons.

Christina de Castell, Director, Resources & Technology, Vancouver Public Library
A member of the CULC eBook Task Force since its inception in 2010, the leadership group of ReadersFirst, and a regular speaker on eBook and technology topics, Christina is responsible for oversight of service and strategy for technology, collection development, digital services and technical services at Vancouver Public Library.

F10 How Did We Get Here? Information Literacy as an Institutional Learning Outcome

Session Description: On May 1, 2012, University of the Fraser Valley’s students, staff, and faculty came together in the culmination of a year-long process to develop institution-wide student learning outcomes. At the end of the day, we had a list of 9 broad learning outcomes, with information literacy first on the list. This workshop will describe how we got here, where we are now, and what we are looking forward to next. It will also discuss specific strategies for putting information literacy on the institutional agenda and offer participants the opportunity to develop and practice these strategies in anticipation of similar processes at their own institutions.

Colleen Bell, Information Literacy & Web Services Librarian, University of the Fraser Valley
Colleen Bell has been a librarian for more than 20 years, with a focus on information literacy for most of that time. She has presented, published, and taught on a variety of topics related to the teaching role of libraries, and has been active in committees and activities around teaching and learning at UFV since she arrived in 2005. She was in the room the day UFV’s Provost assigned the task of developing institutional learning outcomes to the Teaching and Learning Advisory Council, and she participated in every step of the process.

Sheryl MacMath, Faculty, Teacher Education Program, University of the Fraser Valley
Sheryl MacMath completed her PhD at OISE, majoring in curriculum, teaching, and learning. She has taught at both UVic and UFV and currently instructs courses in planning, assessment, social studies, and math. She was involved with the analysis and final composition of the ILOs at UFV.

F11 Are we irrelevant yet? Facing up to the hardest thing.

Session Description: What's the hardest thing to do? Maybe it is facing our looming irrelevance: swallowing our pride, fear, and frustration, and looking for and working towards things that truly put our communities first but that might just seem like they will put us out of business. Throughout history, people and professions have faced uncertain futures by looking for ways that they can keep doing what they’re doing. In libraries, we've been helping people find books and information, and answering their questions. But if we've been doing that with the nagging fear in the back of our mind that it should be
*us* who is doing the helping, not someone else, then we're putting ourselves first. You might say that that's what everyone does, and maybe they do, but that's the problem with acting out our fear of irrelevancy: ultimately, we put ourselves first.

Wow. Doesn't this session sound like a total downer? No! We can work together to recognize our fears and learn to conquer them. We'll take a tour through some history of ideas and knowledge, and we'll look at the future of libraries and librarians: like moving from consumption to creation, or from learning to doing, or from collections to connections. Without fear, we can see more clearly and select ideas that will truly help our community.

Philip Hall, Systems Librarian, Vancouver Public Library
Philip Hall is not a psychologist nor a motivational speaker and doesn't even supervise anybody. He's been a librarian for 24 years operating collaborative programs for public libraries and non-profit professional communities, and looking for new ways to serve our communities with new tools.

F12 Getting there with a disability

**Session Description:** Learn what the Neil Squire Society does. Learn how they can help you in your workplace and assist you in providing information to help patrons who use your facility. They can help you work ergonomically, but can also help a person get back into the workforce after an injury. Learn about the many gadgets that are available for people with a disability or even to make your job easier with a specialized keyboard — they have over 50 different varieties.

Christine Wright, Neil Squire Society
Christine is the Program Coordinator for a pre-employment program called Employ-Ability at the Neil Squire Society.

**Noon – 1:30 pm**

**Lunch in the Exhibits**
Lunch will be available in the exhibits - please get to know our vendors!
Included in Friday and Full registrations – no need to select

**1:30 – 2:45 pm**

F13 How To Hit A Curve Ball: Planning For Technology In Your Library

**Session Description:** Using tools including Gartner's Top Tech Trends and the Technology Hype Curve, Dean and Scott will demonstrate ways to evaluate technology for inclusion in library services, as well as tips and strategies for planning and managing a library's technology investment. A systematic series of steps will be presented throughout the presentation that provide a means of evaluating and planning for new technologies. Topics will include what technologies are trending in both the world in general, and libraries in particular, and where they are in the adoption curve. Specific technologies to be evaluated and examined will include 3D printers, eBooks, BYOD, Discovery Layers, RFID, RDA and FRBR.
Scott Hargrove, Fraser Valley Regional Library
Scott Hargrove is Director of Information Technology and Support Services at Fraser Valley Regional Library. He is a passionate advocate for the intelligent use of technology in libraries.

Dean Kelly, Fraser Valley Regional Library
Dean Kelly is the Support Services Librarian at Fraser Valley Regional Library. He has a background in the high tech industry, and believes technology is a powerful tool to ensure access to information for all.

F14 Readers' Advisory Outside the Box: Marketing Experts Reveal Strategies on Promoting Books and Reading

Session Description: Organized by the BCLA Readers' Advisory Interest Group, this panel of experts from outside the world of libraries will weigh in on best practices and innovative ideas for marketing books and reading. These experts from local marketing, publishing and art curating disciplines will discuss "out-of-the-box" marketing strategies, and how they can be applied in a library setting to appeal to customers and potential customers. The panellists will cover digital, word-of-mouth, and display/merchandising strategies.

Monique Sherrett, Boxcar Marketing
Monique Sherrett has a passion for all things digital, in particular digital marketing for publishing. She is the founder of Boxcar Marketing, an internet marketing company based in Vancouver BC. As the former internet marketing manager of Raincoast Books, she spearheaded major online marketing campaigns, including promotion of Harry Potter and the creation of the first Canadian-publisher podcast and blog. Monique has developed websites and online community strategies for several Canadian publishers and trade associations. She is an adjunct professor at SFU, a BookCamp Vancouver organizer, and has practical expertise in web design, email newsletters, search marketing (PPC and SEO), online media relations, and writing for the web.

Lorna Brown
Lorna Brown is a Vancouver based artist, curator and writer with interests in the dynamics of public spaces, digital and print production and publishing, and conversation-based events.

Recent independent projects include Digital Natives, a public artwork commissioned by the City of Vancouver: http://digitalnatives.othersights.ca/
Ruins in Process: Vancouver Art in the Sixties, an online digital archive of over 1000 texts, videos, films and images: http://vancouverartinthesixties.com/
Institutions by Artists, an international project involving a 3 day conference, print and online publishing, original research and commissioned artworks: http://arcpost.ca. Brown was the inaugural curator for the Inside the Library initiative, with Group Search: art in the library, a series of six artist commissions for the spaces and systems of the Vancouver Public Library Central Branch.

Recent exhibitions of her artwork include Threshold (cont.) at the Koerner Library at UBC http://www.belkin.ubc.ca/past/lorna-brown and AdmlIndex, an online work commissioned by the Audain Gallery at SFU Woodwards http://audaingallery.ca/projects/lorna-brown/. Recent writing
projects include *Agility in Public*, an interview with Anne Pasternak, Director of Creative Time NY; [http://fillip.ca/content/agility-in-public](http://fillip.ca/content/agility-in-public), and *Haptic: Tegan Moore and Elspeth Pratt*, by Bookmachine for Publication Studio.

Brown was the Director/Curator of Artspeak Gallery from 1999 to 2004 and led the development of the Langara College Centre for Art in Public Spaces.

**F15 The Social Library**

**Session Description:** The internet has profoundly challenged all constituents of the information economy: media, education, publishing and libraries. Social software, web 2.0, the read/write/web - all terms that were once the cusp of innovation and cutting edge - are now part of our everyday workflow. Libraries are constantly embracing new media and technologies to stay relevant, build awareness and ultimately engage with their users. Like most libraries, the University of British Columbia Library and the Vancouver Public Library have a presence on social media, but how do we know what's working and what's not? Using a case study from UBC, we examine and measure the Library's use of social media and how it interacts with users in a variety of ways, from events to promotions to informational questions, using its own auditing metrics and best practices. We will also examine VPL's experiences with the CareerCommons and Skilled Immigrants InfoCentre accounts on Twitter, Pinterest, Facebook, Paper.li, and Rebelmouse.

Jessica Woolman, UBC Library
Jessica Woolman is the Web Communications Coordinator for UBC Library's Communications and Marketing Department. She is a graduate of UBC's School of Library, Archival, and Information Studies. Prior to UBC, she worked for public libraries and special libraries, in a variety of roles. Before her role in Communications, she worked in the Development Office overseeing several projects promoting the Library's special collections via the web and social media. Currently she oversees the Library's digital media channels (social media, digital signage, website assets), and serves on the UBC Social Media Committee. In her free time she enjoys hiking with her dog.

Allan Cho, UBC Library
Allan Cho joined UBC Library at the Irving K. Barber Learning Centre in 2008. A graduate of UBC's School of Library, Archival, and Information Studies, Allan previously worked in public and health libraries. He has also worked in the Library's Humanities and Social Sciences Division, and served as an editor for the Special Libraries Association Western Canadian Chapter's Wired West. Currently supporting community engagement initiatives and cultural programming, Allan designs and delivers programs and services to support the broader community, and a variety of learners and instructors. A proud Vancouverite, Allan enjoys volunteering in the community in his spare time.

Alexis Greenwood, Vancouver Public Library
Alexis Greenwood is the co-ordinator of the Skilled Immigrant InfoCentre and an enthusiastic champion of the importance of public libraries. She has been a librarian for 8 years, all of them with VPL.
Signe Housser, Vancouver Public Library
Signe Housser is the person behind CareerCommons and the creator of the VPL publication the New Media Directory.

F16 CUFTS User Group Meeting

Session Description: This session will provide a brief introduction and overview of the open source knowledgebase, link resolver and electronic resource management system, developed at Simon Fraser University Library known as CUFTS, part of the integrated reSearcher suite of software for managing access to electronic journals and databases for conference attendees interested in learning more about CUFTS. http://researcher.sfu.ca/cufts Following the overview will be an open discussion amongst current CUFTS users to share best practices and examples of local customizations from CUFTS client sites. CUFTS clients will be invited to present 5 minute demonstrations with screenshots of their local customizations to share with the audience.

Topics for discussion may include: customizing your CJDB (A-Z journal listing) and CRDB (A-Z database listing) displays; customizing GODOT for link resolving and Inter Library Loan requesting; using CUFTS Electronic Resources Management (ERM) for communicating license information to end users under new Copyright legislation; synchronizing CJDB and CRDB data with your Integrated Library System; using the CUFTS SUSHI Client to automatically retrieve COUNTER usage data.

Sandra Wong, Electronic Resources Librarian, Simon Fraser University
Sandra has been at SFU for over 10 years and has been the Electronic Resources Librarian since November 2009.

Todd Holbrook, Systems Consultant, Simon Fraser University
Todd is the main programmer for CUFTS.

F17 Getting from Here to There: Reflecting on Leadership in Changing Times

Session Description: Libraries in all sectors are in a time of unparalleled change, as we examine and restructure our staffing, our partnerships, our services and methods of delivery. In this time of dramatic change, some may be tempted into blaming external forces—technology, society, government funding cuts and others—for making our lives so uncomfortable. But the "problem" may not be external. There is a yearning for leadership and vision in our libraries, and that needs to come not only from our leaders, but from every member of the organization. For libraries to be responsive and modern, it's time to identify the traits and behaviours we need for success; to identify them together and communicate at all levels of staff so every member is willing to take risks and speak up when needed, ensuring our organizations stay vibrant and connected. Are we there yet? Look in the mirror with us and let's find out.

Anne Olsen, Vancouver Public Library
Anne Olsen is Manager, Policy & Planning at the Vancouver Public Library. During her 25 year library career, she has worked in public, academic and special libraries. Her professional interests included
leadership and community development, and she thoroughly enjoys any opportunity to talk about libraries, the future of libraries, and the ways libraries and communities connect.

Michelle Mallette, Universtiy of British Columbia
Michelle’s career has spanned many sectors from work in public and special libraries to employment for an online information portal and in higher education for library and information studies. Most recently, she has taken her experience in higher education, information management and leadership into another direction, as director of academic serves for undergraduate students in the Faculty of Science at The University of British Columbia. She remains an adjunct faculty member in Langara College’s library technology program, and is known for what she calls frankness, and other say is “telling you like it is.”

F18 The Role of Libraries & Librarians in Canada’s Truth and Reconciliation Commission

The First Nations Interest Group of the British Columbia Library Association is honoured to present a panel featuring Dr. Linc Kesler and Dr. Lisa Nathan to inform and update the library community on recent events and projects related to the Indian Residential Schools (IRS) in Canada and the Truth and Reconciliation Commission (TRC). The TRC is associated with six mandates included in the Indian Residential Schools Settlement Agreement of 2006: to hold community events, national events, create a national research center, publish at least one report, collect statements of survivors, and educate the public.

Dr. Kesler will start the panel by providing background information regarding the work of the TRC, including a brief overview of the IRS System in Canada. Professor Kesler will also speak to the upcoming September 2013 National event to be held at the First Nations Longhouse located on the campus of the University of British Columbia which stands on the traditional, ancestral and unceded lands of the Musqueam people. Dr. Kesler will update the audience on nascent plans to create a TRC research centre western portal on the UBC campus.

To continue the conversation, Dr. Lisa Nathan will ask, “Are information professionals well prepared to facilitate the design and maintenance of an ethically fraught resource such as the proposed TRC research centre portal? Dr. Nathan will address the need to prepare future information professionals to work in ethically and historically responsive ways on highly sensitive topics. She draws upon her experience partaking in campus and community conversations about the TRC and her work on the Tribunal Voices project in Rwanda. She will also speak to the unexpected challenges of a recent iSchool project on identifying IRS materials across UBC’s holdings.

Linc Kesler, UBC First Nations Longhouse
Dr. Kesler is the Director of the First Nations Longhouse at the University of British Columbia, Chair of the First Nations Studies Program, and is Senior Advisor to the President on Aboriginal Affairs. He will speak to updates regarding the TRC, including his experience hosting a full-day dialogue on the Indian residential school system in November 2011 that brought together 200 National Aboriginal leaders, residential school survivors, members of the Truth and Reconciliation Commission of Canada, and UBC Scholars. Dr. Kesler will also provide information on the upcoming September 2013 National event to be held at the UBC First Nations Longhouse.
Lisa Nathan, UBC iSchool (aka SLAIS)
Dr. Nathan is the Coordinator of the iSchool at UBC’s First Nations Curriculum Concentration. She developed and taught the 2012 inaugural course information Practice and Protocol in Support of Indigenous Initiatives at the iSchool. Dr. Nathan recently chaired a panel session at the UNESCO Memory of the World Conference that was called Giving a Permanent Digital Voice to the Silenced, which in part discussed the documentation of the Residential School system in Canada.

2:45 – 3:15 pm Ice Cream Break
Location: Minoru Ballroom (Trade Show)
Included with Friday and Full registrations – no need to select.

3:15 – 4:30 pm
F19 Getting There: Using a Technology Skills Inventory in Developing Staff Digital Literacy

Session Description: In 2012, West Vancouver Memorial Library conducted a technology skills inventory to assess the technology skill set of our staff. We asked all staff from every department in the library to indicate their competence and level of comfort in a wide range of skills representing all technologies used throughout the library. Information from the survey was used to identify both strengths and knowledge gaps, which now drives our staff technology training. It is also an excellent baseline against which to assess our progress. This type of inventory can be used in any library, and can be a first step in promoting a culture of learning within your organization. Takeaways from this session will include a toolkit for evaluating technology skills and resources for beginning the training process.

Deb Hutchison Koep, Deputy Director, in charge of Technology and Technical Services, West Vancouver Memorial Library

Sarah Felkar, Digital Access Librarian, West Vancouver Memorial Library

Sarah and Deb are extremely interested in pushing the boundaries of technology in public libraries in order to improve the digital experience of public library patrons. Deb has significant experience project planning, working with IT Departments and contractors, and budgeting for technology. Sarah embraces the daily challenge of introducing colleagues and patrons alike to new technologies that will pique their interest and transform their workflows.

F20 Legal Research in a Nutshell

This will be a process driven session on how to handle reference requests for legal information for library staff who are not full time specialists in law. Understanding the process for finding answers in the legal literature can help library staff navigate these difficult research problems with patrons and increase their confidence that they are giving good advice on how to find answers to these high stakes questions. The speakers will cover the process for finding legal information, starting with more approachable secondary sources and leading to keyword searching of primary law as a last step.
Sarah Sutherland, McMillan LLP
Sarah Sutherland is the manager of library services at McMillan LLP in Vancouver. She has also worked for the Government of Saskatchewan, the National Research Council, and the Law Society of Saskatchewan Libraries.

Carolyn Petrie, Bull, Housser & Tupper
Carolyn Petrie is the manager of library services at Bull, Housser & Tupper in Vancouver. She has also worked for Vancouver Public Library, Langara College, and the BC Securities Commission library.

F21 TBD

F22 Getting There Through Collaboration

Session Description: Innovative collaborations between libraries and campus partners are springing up at academic libraries everywhere. This panel of BC academic librarians will share experiences, strategies and models formed in collaborations with campus partners such as IT services, international education, advising, student development and writing centres. A Q & A session will follow.

Leah Hopton, BC Electronic Library Network (BC ELN)
Leah Hopton is a project coordinator at BC ELN, working primarily on WriteAway, BC’s collaborative writing support service.

Eileen Edmunds, Regional Services Librarian, Vancouver Island University (VIU)
Eileen Edmunds represents the VIU Library on the Student Success Committee, comprised of faculty from Advising, Counselling, International Education, and the Writing Centre. The group’s immediate task is to develop a program to support students at risk of academic probation or suspension.

Jenna Thomson, Simon Fraser University (SFU)
Jenna Thomson coordinates the SFU Information Commons, a long-standing student-focused service partnership between SFU IT Services and Library, located in the Bennett Library. She liaises with the "IC Techs" providing front line technology support and co-ordinates the educational activities of the Information Commons.

Ben Harrison, College of the Rockies (COTR): The COTR Library has been working with the International Department to organise Academic Success workshops for incoming students. COTR is also an early adopter in the collaborative WriteAway writing support service.

Julie Mitchell, University of British Columbia
Julie manages the Chapman Learning Commons and works closely with Student Development, the Centre for Teaching, Learning and Technology, the Writing Centre and AMS Tutoring to provide student services.

F23 What’s Keeping You Up at Night?
What keeps me up at night: a panel of CEOs and library leaders will elicit a range of perspectives on the challenges that libraries are facing, what their leaders are forecasting for the near future, and strategies to address these challenges.

Jonathan Bengtson, University of Victoria
Jonathan Bengtson was appointed University Librarian at the University of Victoria, British Columbia in January 2012. Prior to this appointment, he served as Director of Library and Archives at the University of St. Michael's College at the University of Toronto, and concurrently as the Library Director for the Pontifical Institute of Medieval Studies (PIMS). Over the past 15 years he has been director of academic and special libraries in Canada, the United States and the United Kingdom. While at the University of Toronto he coordinated the partnership with the Open Content Alliance/Internet Archive and Microsoft Live Books mass digitization projects, and was a lead founder in an international partnership to explore large data set linguistic analyses of digitized text collections.

Ursula Brigl, Cranbrook Public Library
Ursula Brigl has been the chief librarian at the Cranbrook Public Library since 2004. Except for a short stint at the London Public Library in Ontario, she has worked at the Cranbrook Public Library since 1991, holding a variety of positions including page, circulation clerk, Summer Reading Club coordinator, CAP Youth Intern, system administrator, children's and youth librarian and deputy library prior to taking on her current role.

She holds a BA in English from the University of Victoria and an MLIS from the University of Western Ontario. She completed a post-graduate certificate in library sector leadership at the University of Victoria in 2010. Her particular professional interests are strategic planning and policy development.

She is a past chair of the Kootenay Library Federation Library Directors’ Advisory Group and of the Association of BC Public Library Directors. She currently is a member of the BCLA Board as an appointed director-at-large.

Ben Hyman, BC Libraries Cooperative
Ben Hyman is the Managing Director of the BC Libraries Cooperative. A made-in-BC community enterprise, the Co-op strategically focusses on the delivery of shared operational infrastructure and resources for its diverse member institutions. The Co-op’s work emphasizes the application of open tools and community capacity on shared challenges. Ben worked for several years with the Provincial Government on files relating to library policy, legislation, technology and funding. He has held positions in public and post secondary libraries.

Christina Neigel, University of the Fraser Valley
Serving as Department Head (2007-2012) and instructor (2003-present) for the Library and Information Technology program at the University of the Fraser Valley, she dedicates much of her time to examining the relationships between library education and practice. This includes the creation of a proposal to accredit library technician programs in Canada in an effort to stimulate discussion about what it means to be a library “employee”. She has also developed a post-diploma certificate program for library technicians, providing one mechanism for practitioners to develop new, and often complex, skills in these times of significant change.

Maureen Sawa, Greater Victoria Public Library
An award-winning librarian, Maureen Sawa is the CEO of the Greater Victoria Public Library.
Maureen is incoming Chair of the Association of British Columbia Public Library Directors (ABCPLD) and Vice-Chair/Chair Elect of the Canadian Urban Library Council (CULC). A firm believer in the power of ‘doing more with more’, Maureen is known for her collaborative approach to library service and community development. Maureen has spoken at numerous library conferences and leadership events across Canada and is particularly known for her popular ‘12 Habits of Highly Successful Librarians’ presentation. The author of two critically acclaimed children’s books, ‘Car Smarts’ (co-authored with Phil Edmonston, the creator of the iconic Lemonaid Car Guides) and ‘The Library Book’, which has been translated into Japanese, Spanish and Korean.

4:30 – 5:15 pm Cheese Sampling, Cash Bar
Location: Minoru Ballroom (Trade show)
Free for delegates registered for the full / Friday conference and exhibitors.
Your last opportunity to meet and network with the vendors of the 2013 BC Library Conference.

Enjoy a selection of Canadian and imported cheeses, with grapes, fresh strawberries, sundried Moroccan dates with assorted crackers. Pair your cheese sampling with a glass of wine available at the no-host bar.

5:15 – 6:30
F24 Hot Topic - Content Licensing: Negotiating the Shadows
Generously sponsored by: BC Libraries Cooperative

Panel members will discuss the challenges that libraries face in providing access to content as new formats emerge and the issues with current licensing terms. Should libraries consider breaking digital locks? What library principles are on the line? Why are publishers approaching digital content this way, and why does it matter? Speakers represent a public advocacy organization, a public library, and the publishing industry. Discussion promises to be thought-provoking and informative.

Justin Unrau, Librarianaut.com
Justin Unrau is a librarian in public service who deals with ebook questions at the information desk daily. He’s been breaking DRM on his own ebooks for years and in library school he learned that not everyone knows how or why you might do this. He presented a Big Idea for Libraries on this topic at SFU’s Public Square in 2012 called “Your Friendly Neighbourhood Wretched Hive of Scum and Villainy” which was one of the more discussed presentations at the event.

Micheal Vonn, BC Civil Liberties Association
Micheal Vonn is a lawyer and has been the Policy Director of the BCCLA since 2004. She has been an Adjunct Professor at the University of British Columbia (UBC) in the Faculty of Law and in the School of Library, Archival and Information Studies where she has taught civil liberties and information ethics. She is a regular guest instructor for UBC’s College of Health Disciplines Interdisciplinary Elective in HIV/AIDS Care and was honoured as a recipient of the 2010 AccolAIDS award for social and political advocacy benefitting communities affected by HIV/AIDS. Ms. Vonn is a frequent speaker on a variety of civil liberties topics including privacy, national security, policing, surveillance and free speech. She is an
Advisory Board Member of Privacy International.

**Speaker 3 To be announced**

**Panel Moderator: Ken Roberts**
Ken Roberts was Chief Librarian of the Hamilton Public Library from 1994 - 2012. Ken is the recipient of the 2012 Canadian Library Association Outstanding Service to Librarianship Award. He has been awarded the 2012 Ontario Public Library Association's Lifetime Achievement Award and the Canadian Public Library Association's Outstanding Service Award. Ken was inducted into McMaster University's Alumnae Galley in 2011 in recognition of his outstanding contributions to society. He is a former President of the Canadian Library Association and the Ontario Library Association.

As a writer, Ken Roberts has been nominated for the Governor General's Award for Children's Literature. His children's novels, most set in British Columbia, have been Junior Literary Guild and Silver Birch selections and received starred reviews in such prestigious publications as Kirkus Reviews, School Library Journal and The Horn Book.

**5:15 – 6:45 pm**

**F25 Featured Author Talk – “Writers in the Library”**
**Generously sponsored by: EBSCO**

Session Description: Writers in the Library: Local Literati Speak to the Future of Libraries and their Influence on the Written Word

The BCLA Readers’ Advisory Interest Group is hosting an Author Panel. This 75 minute session will feature three local authors speaking to the conference theme, “Are We There Yet? Look to the future and be inspired by the present as you connect with your community to share ideas and learn.”

We want to hear how local authors connect with the community and the library. Do libraries impact their life and work? How do they use libraries as places to write or as sources for research and information-seeking? What do they perceive as the future of libraries? What can libraries do to assist local authors in their endeavours?

**Featured Speakers:**
**BILLIE LIVINGSTON** is the award-winning author of three novels, a collection of short stories as well as a poetry collection. Her latest novel, One Good Hustle, a Globe and Mail Best Book selection, was long-listed for the 2012 Giller Prize and short-listed for the CLA’s Young Adult book of the year. Her novella The Trouble with Marlene, has been adapted for a feature film and is currently in production.

**JEN SOOKFONG LEE** was born and raised in Vancouver’s East Side, where she now lives with her husband and son. Her books include The Better Mother, a finalist for the City of Vancouver Book Award, The End of East and Shelter, a novel for young adults. Her poetry, fiction and articles have appeared in a variety of magazines and anthologies, including ELLE Canada, The Antigonish Review and Event. A popular radio personality, Jen was the voice behind CBC Radio One’s weekly writing column, Westcoast Words, for three years. She appears regularly as a contributor on The Next Chapter and is a frequent co-host of the Studio One Book Club.
STEVEN GALLOWAY is the author of three novels, most recently the "The Cellist of Sarajevo." His work has been translated into over thirty languages and optioned for film, television and radio. The Confabulist, his fourth novel, will be published in February, 2014 by Knopf Canada and Riverhead Penguin US. He lives in New Westminster, Canada, and is a professor in the University of British Columbia's Creative Writing Program.

6:30 – 8:00 pm    “Taste of Richmond” Evening All Delegate Social
                    Generously sponsored by Gale

After full day of conference sessions, top off the day with an evening of networking, catching up with old friends, and making new ones. Hors d’oeuvres provided. No-host bar.

Free for delegates registered for the full / Friday conference.

Saturday Sessions:

8:00 – 10:00 am

S1 BCLA AGM
Sign-in opens at 8:00 am
Meeting starts at 8:30
Continental Breakfast (including Coffee / Tea) generously sponsored by CVS Midwest Tapes.

S2 BCLTA AGM
Sign-in opens at: 8:00 am
Meeting starts at 8:30
Continental Breakfast and Coffee / Tea provided

10:00 – 10:30 am    Break

10:30 – 11:15 am

S3 Ain’t on the Globe & Mail Bestseller List

Session Description: Once again a panel of intellectual freedom fighters (librarians, content creators, and others) will present fast and furious reviews of challenged and challenging books and other materials that aren't on bestseller lists but should be in libraries -- with only 90 seconds per presentation. Attendees are invited to bring their own titles if they wish, and definitely something to write with -- this is always an inspiring and exciting session.

Janis McKenzie, Simon Fraser University Library
Janis McKenzie is Head of Information and Instruction at the Simon Fraser University Library, a longtime member of the Intellectual Freedom Committee, and a big believer in indie and DIY media and publishing. This will be her 8th (or 9th -- at this point she’s lost track) year as a participant in this fun and informative session.

Beth Davies, Vancouver Public Library
Beth is a past chair and current member of the Intellectual Freedom Committee, and is passionate about libraries' duties to share hidden voices.

Shirley Lew, Vancouver Community College
Shirley Lew is Coordinator of Library Systems and Technical Services at Vancouver Community College. She became a librarian because of her love of books and reading.

S4 What's the Dealio with Data Curation?

Session Description: Have you been paying attention to publisher mandates to archive research data? Is big data stalking you? We will be talking about what Data Curation is, where it came from, why it's important, and what we've learned from the nascent Data Curation project at SFU.

Alex Garnett, Simon Fraser University
Alex Garnett is the Data Curation and Digital Preservation Specialist at Simon Fraser University. He likes well-maintained database tables, Teddy Roosevelt, and cold pizza.

Carla Graebner, Data Curation and Digital Preservation Project Manager; Economics and Government Information Librarian, Simon Fraser University
Carla is a big time library advocate and evangelist for open government. She’s also single-handedly responsible for introducing Canadians to bourbon.

S5 Librarians as Zookeepers? Greater Victoria Public Library's Portable Technology Petting Zoo Experience

Session Description: The introduction of three portable 'Technology Petting Zoos' in fall 2012 supports GVPL staff and the public alike in becoming more confident in transferring digital content to eReaders and tablets, and navigating e-reading technology. It promotes the library's digital book collections and freely available ebooks, and adds to the library's digital programming, that already includes a range of computer education workshops. This wholly interactive session is limited to twenty (20) participants who will set-up portable technology zoos, engage with e-reading devices, discuss project management, staff readiness/training, project promotion and outreach planning.

Judy Moore, Greater Victoria Public Library
Judy Moore is Central Branch Head, GVPL. Judy led Alberta’s province-wide writer-in-residence program resulting in the Library Association of Alberta’s e-anthology “Check out the Writer!” (2009). She has a passion for libraries and teaches Facilities Planning at SLIS, University of Alberta

Scott Munro, Greater Victoria Public Library
Also known as Dr. Overdrive, Scott Munro is an adult services librarian at GVPL, Central Branch. In addition to the business, government documents and law portfolio, Scott leads e-books and user-education, and is committed to sharing his knowledge with the BC library community.

S6 Transforming Libraries from Place to Platform: Engaging Community Content

Session Description: Wondering where the future of public libraries is headed? Hint -- it's more than just housing print and offering econtent and programs -- it's about connecting with community - and
Rhian Piprell, Coquitlam Public Library
Rhian Piprell has been a Librarian in various capacities for 39 years in the UK, the Middle East and British Columbia. For the last ten years she has worked for Coquitlam Public Library becoming the Director in November 2008. She attained her Bachelor’s Degree in International Politics and Librarianship, her Charter of Librarianship and her Masters Degree in Managing Information Services from the University of Wales, Aberystwyth.

Rhian believes strongly that libraries should be working in partnership and collaboration within their communities.

Gary Munro, Justice Institute of BC
Gary Munro has worked for over 30 years in the information technology sector, most recently as the Director of Technology Services at the Justice Institute of British Columbia (JIBC), responsible for all aspects of information technology including applications, infrastructure, educational technology, and associated services. The JIBC is ‘Canada’s Leading Public Safety Educator’, and is a dynamic post-secondary institute recognized for innovative education and applied research in justice and public safety.

Prior to JIBC, Gary was a Director at Accenture Business Services, responsible for the enterprise PMO, transformation projects and executive reporting. Before Accenture, Gary spent over 25 years at BC Hydro in various Information Technology positions, starting as a senior mainframe computer operator and ending as a member of the senior management team. Gary attended the Banff Centre for Management, graduating from the program in Executive Business Management and also completed CIO Leadership Development program - a partnership between SFU Beedie School of Business and the CIO Association of Canada's Vancouver Chapter.

S7 Slow Education for Quick Learners: A Study in Diversity

Session Description: William Gibson asserted: "The future is here. It's just not widely distributed yet."
And despite IFLA’s 2008 adoption of the Multicultural Library Manifesto, research in library and information studies clearly shows that North American MLIS graduates are NOT completing their degrees with a solid foundation in the core library value of diversity. In response, the School of Library and Information Studies at the University of Alberta recently approved a new course in the University Calendar. Titled LIS Services in Culturally Diverse Society, the course examines the central concepts of diversity and inclusion and a range of related issues and contributions with respect to specific populations and traditionally underrepresented groups, and their support systems, in library and information settings. On behalf of the Public Librarians Interest Group, this session provides an opportunity to share and sample the topics tackled, including recruitment into library schools; diversity in the hiring process; gender, information and documentation; Métis Byte back; digital library labour, digital citizenship, and group information rights; race and civil rights; globalization and global migration; traditional cultural expression; and universal access to information for people with disabilities. These topics demand our acknowledgement of how acceptance of differences can place individual and collective values in conflict, including in our library school classrooms and public library staff meetings. Please join Toni in a conversation about related implications for the public library workforce in Canada today.
Toni Samek, University of Alberta
Toni Samek is a professor at the School of Library and Information Studies, University of Alberta. She authored the 2001 book *Intellectual Freedom and Social Responsibility in American Librarianship, 1967-1974* and the 2007 book *Librarianship and Human Rights: A twenty-first century guide*. Toni received the debut Library Journal Teaching Award in 2007. In 2009, she was honored with a Faculty of Education (University of Alberta) Graduate Teaching Award. In February 2012, Toni received a 3M National Teaching Fellowship (Canada’s most prestigious higher education teaching award.) Toni is the first library and information studies educator to win the award.

**8 BCLTA: The W5 of Fundraising for Libraries**

**Session Description:** Library budgets continue to be hit hard, even though demand keeps climbing. How can libraries address this paradox and close the resource gap? Vivian Smith, a fundraising consultant with over 25 years of experience, and Cyndy Hill, Director of Development for Surrey Libraries, will share details of their experiences on how to build and maintain an active fundraising team within the public library setting.

Topics covered include:

- What is fundraising, and why should libraries consider it?
- Who is needed and what is involved in creating a Fund Development program?
- What is the role of Library Trustees in meeting your library’s fundraising goals?

**Speakers:**
Cyndy Hill, Surrey Libraries

**Cyndy Hill** has been the Director of Development at Surrey Libraries, working with the library team to expand fund development programs, develop the brand, institute donor cultivation and stewardship practices, launch well-received signature fundraising events, and create marketing and media campaigns. Under Cyndy’s leadership, Surrey Libraries has launched the Literacy for Life fundraising campaign, with a goal of raising $500,000 to create awareness of the importance of literacy. Cyndy is chair of the Fraser Valley Committee for the Association of Fundraising Professionals, and has recently been recognized as a Surrey Board of Trade Women in Business 2013 Finalist.

Vivian Smith, President, LibertyQuest Enterprises

**Vivian Smith** has been achieving outstanding results for her non-profit clients for 28 years. Presented with the Outstanding Professional Fundraiser award in 2012 from the Association of Fundraising Professionals (AFP) Vancouver, Vivian embraces philanthropy and its ability to make profound change in the world. Her clients represent causes that include libraries, education, social services, sports, arts and culture and health, and range from small grass-roots organizations with limited resources to well-recognized national agencies. Vivian is the immediate past-chair of the AFP Canadian Council and was recently elected to the AFP International Board of Directors.

**11:15 – 11:30**  **Break**

**11:30 am – 12:15 pm**
S9 Library Live and On Tour: Taking It To the Street

Session Description: An energetic overview of the development of the world's first library-community-development-hot-rod. Hear the tales of delivering services to marginalized people in the Fraser Valley and discuss why libraries must embrace the philosophies of community development in order to remain relevant in modern society. 'LiLi' the car will be there too. It ain't your daddy's bookmobile!

Smitty Miller, Fraser Valley Regional Library
Smitty Miller is the Community Development Librarian at Fraser Valley Regional Library and Tour Manager for Library Live and On Tour. She developed the 'LiLi' project and delivers its services daily. She was a speaker in the Masters Series at the ALA Mid-Winter Conference. Prior to libraries, Smitty was a professional entertainer. It shows.

S10 Embedded in Campus Knowledge Creation: Library Leadership in an Annual Undergraduate Research Conference

Session Description: Librarian involvement in the Thompson Rivers University Undergraduate Student Research & Innovation Conference began in 2007, and in fairly traditional ways: by helping students with their research and offering drop-in workshops. Since then, however, the library has taken on an increasingly large leadership role in the event, working closely with student volunteers, developing faculty feedback criteria, editing conference proceedings, and ultimately co-chairing the conference organizing committee. In doing so, the library has become embedded in (and is helping to create) the campus undergraduate research culture. This session will share how the TRU Library has become involved in research creation and distribution, and how involvement with organizing the annual conference and conference proceedings, while a significant time commitment, has been beneficial in terms of furthering relationships and networking opportunities with faculty, and being a highly rewarding opportunity to be involved in the accomplishments of our students. Challenges and ideas for future library involvement will be discussed, and hopefully shared with others taking on similar large-scale projects.

Elizabeth Rennie, Instruction & Outreach Librarian, Thompson Rivers University
Elizabeth Rennie has been with TRU for 11 years, first as the Williams Lake Campus Librarian, and then transferring to the Kamloops Campus in 2009.

S11 Lose money, win friends: a review of fines & loans at the VIU Library

Session Description: For decades, staff at the Vancouver Island University Library accepted the relationship between punitive fine policies and the timely return of physical items. But last year we asked ourselves "why do we continue to have overdue fines at our library?" Circulation and fine revenues were declining steadily. Our fine policies and collection practices did not ensure the prompt return of overdue items. And too often, we found ourselves fighting with our users over fines rather than helping them access the information they need. Could we reduce barriers to accessing our physical collections, and redefine our relationship with our users? We embarked on a review of systems and procedures related to loans and overdue policies that ultimately led us to abolish both past and future fines and significantly loosen borrowing restrictions. At the same time, we maintained non-financial
incentives to ensure the timely return of library materials. This review liberated our users - and us - from traditional policies that had outlived their usefulness. We lost money . . . but we won friends!

Jean Blackburn, Vancouver Island University Library
Jean Blackburn is the Collections librarian and User experience coordinator at VIU library.

Dan Sifton, Vancouver Island University Library
Dan Sifton is the Coordinator of library automation and technical services at VIU library

**S12 Public Libraries: Serving LGBTQ Homeless Youth**

**Session Description:** The number of homeless youth in the United States is huge - the latest count shows approximately 1.6 million to 2.8 million of these young people (Center for American Progress, 2010). In Canada, it is estimated that as many as 65,000 young people are homeless on any given night (Shelter House, Thunder Bay, 2012). In both countries, it is estimated that 20 to 40% of these youth identify as lesbian, gay, bisexual, transgender or queer/questioning (LGBTQ). This means that in the U.S. at least 320,000 to 400,000 face homelessness each year and in Canada as many as 26,000 LGBTQ youth are homeless nightly. The connection between these young people and public libraries is just beginning to be recognized. Few research reports related to homeless youth mention libraries, even though many of these youth use libraries, for both information and sanctuary, and even though public libraries can provide much-needed programs and resources, by collaborating with other local youth-serving agencies. This program will provide basic facts about LGBTQ homeless youth, insights into ways they are currently using and experiencing public libraries, concrete how-to suggestions on how libraries could reach out to these youth and those who provide services to them, and some personal stories from the youth, the service providers and librarians who are currently addressing this issue. It is hoped this session will provide new insights into ways libraries can expand their target audiences and inspire innovative ideas about ways libraries and their communities can work together to address social issues such as youth homelessness.

Julie Winkelstein
After 20 years as a public librarian, Julie Ann Winkelstein returned to school and received her PhD in 2012. Her research interests include the intersection of public libraries and social justice issues, such as youth homelessness, accessibility and inequality caused by social disparities. She passionately believes in public libraries as essential partners in the creation of safe and vibrant communities

**S13 - Expanding the Library's Role: Lessons from Greater Victoria Public Library's Vault**

**Session Description:** Your library can become an e-publisher. This session will share GVPL's experience in taking material produced by staff to create a book in various formats. Drawing on the experience of the library's historically rich *Tales from the Vault* series, this workshop will engage participants in the discussion of how a library can become a publisher in traditional, digital and audio formats.

Stephen Ruttan, Greater Victoria Public Library
Stephen Ruttan, author of the Tales from the Vault is the local history and genealogy librarian at GVPL. The Tales series of articles on local history have become enormously popular through the library's website, CBC radio and the local newspaper, the Times-Colonist.
Judy Moore, Greater Victoria Public Library
Bio: Judy Moore is Central Branch Head, GVPL. Judy led Alberta’s province-wide writer-in-residence program resulting in the Library Association of Alberta’s e-anthology “Check out the Writer!” (2009). She has a passion for libraries and teaches Facilities Planning at SLIS, University of Alberta

S14 BCLTA - Planning to Succeed: Results of the BCLTA 2013 Governance Survey

Session Description: Public library board responsibilities such as capital planning, strategic planning, fundraising and facility planning are as complex as they are necessary for future success. Building on high response rates to their Infrastructure Study in 2009 and 2011, BCLTA has once again queried all BC public library boards about the status of these essential plans. New questions were added to the 2013 survey pertaining to elements of good governance, including chief librarian/director performance reviews, board self-evaluation, as well as policy and bylaw reviews. Results from the latest BCLTA research will be shared to illustrate areas of opportunity, to share best practices, and to identify what planning tools would be most valuable for trustees of public library boards.

Paul Tutsch (President, BCLTA)
Paul Tutsch has led the development of a number of strategic plans, including two for the West Vancouver Memorial Library. He also was the chair of the Library Board of Trustees and was responsible for guiding the board in its duties, including the selection of a new Library Director. Paul received the Super Trustee Award of the BCLTA in April 2008. He is now a Trustee of the Whistler Public Library and President of the BCLTA.

Daphne Wood (Director, Planning & Organizational Development, Vancouver Public Library)
Daphne Wood, MBA, MLIS, is the author of the 2009 and 2011 BCLTA Infrastructure Studies (http://www.bclta.ca/member-services/bclta-surveys). She is Director, Planning & Organizational Development at Vancouver Public Library. Her experience in the public, private and non-profit sectors includes strategic planning, media relations and brand management. She is a graduate of Carleton University’s School of Journalism, with a Masters of Business Administration from Royal Roads University and an Executive Masters of Library Information Science from San Jose State University.

12:15 – 2:00 pm Lunch Break
Ticketed Awards Luncheon
Please purchase ticket ($25) separately from registration.
Generously sponsored by United Library Services

Help us commemorate the 2012-2013 award winners from BCLA and BCLTA who will be recognized and honoured at this lunch. You do not need to be registered for the conference to purchase a ticket for this event but please purchase your ticket by May 3rd.

Ticket price ($25 each) includes your choice of one of the following Entrees (both are gluten free):

Choice of:
Roasted breast of chicken with mushroom jus, mashed potatoes & market fresh vegetables
OR
Mushroom risotto with grilled vegetables
Please select Entree when purchasing your ticket (lunch is plated). Sorry, no changes or substitutions.

Entrée selection is served with:
Assorted rolls
Green salad with champagne vinaigrette
Starbucks coffee and Tazo tea.
Dessert: Chocolate caramel bombe, raspberry coulis

12:30 – 1:30 pm
Informal event: Afternoon Tour of the Richmond Public Library Main Branch (Brighouse)
Richmond Public Library is transforming – spaces, programming, collections and staff. Community led programs and flexible spaces are key in 2013. As RPL enters into a community consultation process, they are in a unique position to gain insights into the changing needs of library users. Curious about how they are expecting more of themselves and each other? Join library staff for a 1 hour tour.

Date/Time? Saturday, May 11, 2013, 12:30pm
Where? Meet at the entrance of the Sheraton (near hotel front desk) at 12:30 pm
Event is free but please select on registration form so we can ensure tour goes ahead.

2:00 – 3:15 pm

S15 Points of Convergence: OpenMedia, BCLA, and the Future of Library Advocacy

Session Description: As librarians, we like to think of ourselves as major proponents of democracy and equal access to information for all people. But as we move into an uncertain future, are we taking action on the issues that really matter to our users and our society? How much are we doing to support our ideals in the emerging digital battlegrounds, especially around copyright, where users' rights and freedoms hang in the balance?

This session will feature Steve Anderson, executive director and founder of OpenMedia.ca -- an organization committed to doing exactly that. OpenMedia is Canada's most active grassroots organization in the realm of digital information policy, and has taken the lead nationally on many internet freedom and intellectual property issues. Steve will give a brief overview of the organization's goals and values before giving a breakdown of what OpenMedia sees as the most important emerging issues -- and lobbying opportunities -- for safeguarding citizens' rights and freedoms in the digital age.
If we wish to remain effective as advocates for our professional values, it is essential that we educate ourselves about what implications these policy debates have at a practical level. And that we find allied groups that can help us keep on top of the issues, and work with us to strengthen the public interest in any policy discussions. Following Steve's presentation, two librarians with strong interest and expertise on information policy issues will "connect the dots" between these broad national and international policy issues and the work of everyday librarians -- and users. A question period will follow.

Steve Anderson, OpenMedia
Steve Anderson is the founder and Executive Director of OpenMedia.ca. Steve is an open Internet advocate, writer, and social media consultant. His writing has appeared in numerous local and national print and online publications such as The Tyee, the Toronto Star, Ottawa Citizen, Epoch Times, Common Ground, and other print and online publications. Steve is a contributing author of CPPA book "The
Internet Tree”. He also writes a monthly syndicated column called "Media Links". You can find Steve’s blog at http://openmedia.ca/SteveAnderson

Myron Groover, Vancouver Holocaust Education Centre
Myron Groover is an archivist at the Vancouver Holocaust Education Centre and the Chair of BCLA’s Information Policy Committee. He is a commentator and consultant on heritage and information policy issues across the spectrum. He is particularly interested in issues relating to the construction and legitimization of historical and political narratives. He holds an MA (Hons) in History from the University of Aberdeen, Scotland, and both a Master of Archival Studies and Master of Library and Information Studies from UBC.

Barbara Jo May, Okanagan Regional Library
Bio: Barbara Jo May is Adult Collections Librarian for Okanagan Regional Library. She has worked in public libraries for close to 30 years in diverse communities - ranging from Toronto to Tuktoyaktuk. She is a long-standing member and past Chair of the Information Policy and Intellectual Freedom committees of BCLA, and is interested in issues around publishing, media reform, trade treaties and equitable access to information.

S16 Deepening Our Strategic Positons: ensuring long term creativity in the face of disruptive change

Session Description: While it is easy to say that libraries need to change with changing technologies and member expectations, it is much, much harder to implement such change in the face existing human resource, leadership, and operational contexts. This session will examine how libraries can create self-sustaining cultures that enable people to easily create and adapt through DEEP rather than broad strategic planning. In turn, such planning involves making trade-offs, or choices, that may generate discomfort but are integral to success. The session will prompt discussion and exploration of activities that can aid in shifting cultures that serve internal organizational needs to cultures that foster expanding horizons.

Christina Neigel, University of the Fraser Valley
Christina Neigel has served the University of the Fraser Valley as both department head and instructional faculty, after serving the library profession as both a librarian and a library technician.

S17 How to Train Your Architect: Using a Functional Program to get the library you need

Session Description: A functional program is a key part of creating the library building that your community needs. It translates the library’s needs and dreams for a new library into a language that architects can understand. This session will look at what a functional program is, why it’s important, and provide hands-on, practical information on how to create a program, either in-house or with outside consultants.

Beth Davies, Vancouver Public Library
Beth Davies is Neighbourhood Services Manager, Vancouver Public Library. In 2012 she was Project Manager for VPL’s new Downtown Eastside / Strathcona Branch, and worked with Cornerstone Planning Group to create a Functional Program for the library.
Holly Alyea, Cornerstone Planning Group
Holly Alyea is a Senior Associate with Cornerstone Planning Group and worked with VPL to create a functional program for the Downtown Eastside/Strathcona Branch. Holly has an ongoing interest in the field of sustainability planning with a concentration on urban design and community development.

Surinder Bhogal, Surrey Libraries
Surinder Bhogal has been the Deputy Chief Librarian of Surrey Libraries since March 2012. She has worked in Surrey Libraries for over 15 years in various roles, most recently managing two community branches. Surinder led the team that created the building program for Surrey Libraries’ award winning City Centre Library. She also worked closely with the architects and design team to see the program transform into reality.

S18 Early Literacy Services in the Digital Age

Session Description: Children's services have traditionally included storytelling and reader's advisory services. Children's librarians are experts in evaluating and selecting good quality media, and as libraries adopt emerging technologies, those same skills apply. There are thousands of eBooks and Apps for kids. How can libraries help parents provide their children with high quality digital media? How can we use our storytelling and collection development skills and apply them to the digital world?

Cen Campbell, Editor/Founder, LittleeLit.com
Cen Campbell is a children's librarian and editor of LittleeLit.com. Little eLit began as a book-based app review site but has since grown into a media literacy resource and consultancy service that develops best practices, programs, webinars and workshops for library systems around the US and Canada. Cen is currently serving on the ALSC Children and Technology committee and works at the City of Mountain View Public Library and Santa Clara County Library District in Silicon Valley.

Francesca de Freitas, Vancouver Public Library
Francesca de Freitas is a Children's Librarian at the Vancouver Public Library. As a librarian, mother of two (including a preschooler who will only sit still for ear infections and ice cream,) and an escaped web developer, Francesca delights in sharing the wondrous world of stories available to children - in all its forms - including electronic ones.

Tess Prendergast, Vancouver Public Library
Tess Prendergast is a children's librarian as well as a PhD student in Vancouver, BC. Her academic research investigates all aspects of early literacy in the lives of children with disabilities. As a digital "immigrant" and bibliophile, Tess struggles to stay in step with her two very tech savvy tween/teenaged kids and marvels at how much they have learned from their digital experiences so far.

S19 Building Strong Community Connections through Digital Collections

Session Description: The BC Digitization Coalition, a cross-sector collaboration of libraries, archives and other memory institutions working to develop a province-wide infrastructure to support digital collections, has developed a suite of new services to help libraries, archives, museums and other memory organizations bring their collections into the digital realm.

The recently launched West Beyond the West portal (westbeyondthewest.ca) searches across digital collections from BC institutions with the aim of making it easier for users to discover unique collections.
from around the province. Not only is the portal a great starting point for searchers, the site increases the visibility of many of BC's lesser known digital treasures. The West Beyond the West portal invites community participation, allowing users to post comments on each record, with the potential to provide supplementary information to the digital objects they discover. Additionally, users can browse recent comments, providing a novel way of discovering high interest items.

In the Spring of 2013 the BCDC will launch a digital collection hosting service to make it easier and cheaper for smaller institutions to mount their digital collections on the web. The hosting service will eliminate the need for smaller sites to maintain their own server infrastructure and allow for the upload and management of image, audio/video and text material. Participating organizations will be able to apply institutional branding to their collections which will be securely backed up in two locations to protect against equipment failure and natural disaster.

The session will highlight the features available through the Coalition's hosting service and the exciting content discoverable in the West Beyond the West Portal, as well as hear first-hand the experiences of institutions who have used the Coalition's services to increase the visibility of their unique collections. The audience will gain insight into the support available throughout the digitization process and how digitization can help position memory institutions as key partners in community building and education in the 21st century.

Mike Conroy, Community Digital Projects Analyst, UBC Library
Mike Conroy is a graduate of UBC's School of Library, Archival and Information Studies and has been involved in digitization efforts since 2009. Mike was project manager for the BC Historical Newspapers Digitization Project and currently acts a chair of the BC Digitization Coalition's technical subcommittee, which oversees the development of the Coalition's main services - the West Beyond the West search portal and digital collection hosting service. Mike also assists in the coordination of the Irving K. Barber Learning Centre's BC History Digitization Program.

Simon Neame, Director, Irving K. Barber Learning Centre, UBC Library
Simon Neame joined the Learning Centre in 2003 as Coordinator, Programs and Services. As Assistant Director Simon was responsible for the development of student support programs and services, building a staff team and the re-establishment of the Chapman Learning Commons. Prior to joining the Learning Centre Simon worked for the Information Services Division of the UBC Library where he was responsible for coordinating instructional programs and services. Simon also managed UBC Library's first virtual reference service, eHelp, and was involved in the development of the province-wide AskAway Virtual Reference Service for public and academic libraries.

S20 BCLTA: Making the Most of the Chief Librarian and Board of Trustees Relationship

Session Description: A strong working relationship between a library’s Chief Librarian and his/her Board is vital to achieving a library’s goals. In this session, experienced chief librarian and board chair panelists from both small and large library systems will explore the requirements for a productive relationship, discuss the roles and responsibilities of both parties, and clarify action to be taken should conflict arise. Active audience participation is encouraged.

Speakers:
Edel Toner-Rogala, Burnaby Public Library
Edel Toner-Rogala is the Chief Librarian at Burnaby Public Library, a position she’s held since September 2003. Prior to moving to Burnaby, she was Chief Librarian at Prince George Public Library for eleven years. In 2009, Edel was awarded the Association of BC Public Library Directors Award of Excellence for her outstanding leadership and her contribution to the BC public library community.

Heather Buzzell, Penticton Public Library
Heather Buzzell is the Chief Librarian at the Penticton Public Library. Prior to her appointment to the Penticton library she was the Library Director at the Grand Forks & District Public Library. She received her MLIS from Dalhousie University in 2007. Heather is believes in the value of a collaborative and informed Library Board that has a positive working relationship with their chief librarian.

Dan Fivehouse, Sechelt Public Library
Dan Fivehouse survived 35 years of freelancing in Vancouver to emerge “inadvertently retired” on the rustic Sunshine Coast. He is currently the chair of the board of trustees of the Sechelt Public Library Association and the library’s long-time rep to InterLINK.

Kirsty Farquharson, West Vancouver Memorial Library
Kirsty Farquharson is the Chair of the Library Board at the West Vancouver Memorial Library. In 2012, Kirsty received the BCLTA Super Trustee Award for her work on her board’s governance structure. Kirsty believes that a successful relationship between Board and Chief Librarian is based on clearly articulated roles and responsibilities – and a little bit of magic.

3:15-3:30 pm Break

3:30 – 4:30 pm: Closing Keynote, Joe Janes, “Information Makes Us Human”

Description: As human society progresses, as we explore the universe around us and the universe within us, in ways trivial and profound, we create things that record what we find out and what we don’t, leaving pieces of our thinking and ourselves behind, the trail of our explorations. Some of us have also felt compelled to go alongside, collecting and maintaining parts of that record so it can be saved, not only for its own sake but also so it can be around later to be consulted. In this presentation I want to tell the story of information in its myriad guises and forms and uses, how it affected and is affected by us and by our quest to understand and make meaning of the world around us.

Information makes us human because humans make information, and that never ending cycle defines us and how we live, which means that understanding information is a way to understand ourselves.

4:30 - 6 p.m. Trustee Roundtable (Saturday 4:30 - 6)

Join your fellow trustees, the BCLTA board of directors, and representatives from the Libraries and Literacy Branch to discuss trustee issues, debrief, and toast the close of a successful libraries conference.

7:00 pm – 9:00 pm (end time is flexible)

Informal Event: Meet Up and Dine Around at the Richmond Summer Night Market
Meet up with friends and colleagues to experience the varied culinary delights, entertainment and shopping of the Summer Night Market in Richmond. The Summer Night Market is located near the Ikea
in Richmond, just a short bus ride away from the Sheraton. Entrance to the Summer Night Market is free! [http://www.summernightmarket.com/](http://www.summernightmarket.com/)

**Where?** Meet at the entrance of the Sheraton (near hotel front desk)
**What do I need?** Transit fare (1 zone) for each direction; cash for food and purchases on site.
**If attending, please select on registration form so we can ensure event goes ahead.**

7:00 pm –

**Informal Event: Dine Out at the Kirin Seafood Restaurant - Hosted by Richmond Public Library**
Dine Out with friends and colleagues to experience the internationally renowned Chinese cuisine of Richmond. A reservation will be made at the Kirin Seafood Restaurant, an award-winning and well-reviewed restaurant located next to the Sheraton. This delicious dinner will be hosted by the Richmond Public Library and **paid for by participants.**

**Where?** Meet at the entrance of the Sheraton (near hotel front desk)
**What do I need?** $30+ for your meal depending on what is ordered.
**If attending, please select on registration form so we can ensure event goes ahead.**